

# SEAMLESS VOIP UPGRADE WITH RELIABEL LEGACY SYSTEM INTEGRATION

IT Services Use Case by WilloWeb



## OVERVIEW

A small-to-medium-size business (SMB) operating from an office and warehouse was exploring new connectivity options. After speaking with our field technician, they discovered their building was On-Net with WilloWeb, making the switch an easy choice. They sought a seamless transition while preserving their existing intercom and loudspeaker system.

## BUSINESS CHALLENGES

Being in an On-Net building, the client faced minimal obstacles in switching to WilloWeb's services. However, they relied on an intercom and loudspeaker system integrated with their existing phone setup. Their primary concern was whether WilloWeb's VoIP solution could support this functionality without disruption. They needed assurance that their communication system would continue to operate seamlessly while benefiting from an upgraded Internet and VoIP solution.

## SOLUTION IMPLEMENTED

- Installed and activated WilloWeb's high-speed internet and VoIP solution with minimal downtime
- Replicated the client's intercom and loudspeaker setup, ensuring compatibility with the new VoIP system
- Tested and fine-tuned for reliability and efficiency

## RESULTS

The client successfully tested our services and was highly satisfied with the deployment. We seamlessly integrated their legacy loudspeaker system with our VoIP and Internet solution, ensuring uninterrupted communications. In addition to the smooth transition, the client experienced significant cost savings, further reinforcing their confidence in WilloWeb's reliability and technical capabilities.



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